



Monash Sports Clubs

Inclusive & Welcoming Physical Environments

Monash Council acknowledges the support of the Victorian Government



Monash Sports Clubs – Inclusive & Welcoming Physical Environments

We want reserves, pavilions and clubs that feel welcoming to everyone in our community, no matter their age, gender, ability or background. While club culture plays a big role in this, the condition of the physical environment can also affect how comfortable people feel there as well as how accessible it is to different people. Both Council and sports clubs have a role to play.

Council's role

As funding allows, Council will seek to progressively update our infrastructure to make it more accessible to a range of people, including through things such as: better and more accessible car parking; accessible paths and approaches; building design; clear and accurate signage; unisex and accessible toilets with baby change facilities; shower benches and hooks in bathrooms; undercover spectator areas; and privacy screens. We have already taken steps to install sanitary bins in all pavilions, and ensure safety through lopping trees and other vegetation.

What does this mean for clubs?

Along with Council, there are also things in the physical environment that are within clubs' control. With a few key changes, your club can help to make our pavilions and reserves welcoming, and your club an attractive place to be for more people.





We have some basic tips to get you started. **Those items marked with an asterisk (*) indicate actions which may also help clubs meet the criteria in the Active Monash Sports Club Framework.**



Things you can do to help everyone. Do:

- Make sure spaces are clean and tidy at all times
- Place signs at eye level so they are easier to read
- Make written communication as simple and clear as possible
- Put up signs advising people of the times the building/ground is in use
- Limit the advertising of alcohol and gambling
- Make sure there is free water available at the bar
- Increase healthy food and drink options and the placement of drinks in fridge*
- Provide seating for spectators if there isn't fixed seating at the ground
- Restock soap, toilet paper and hand towels in both club rooms and change rooms
- Reflect the diversity of your community in the posters you display (that means showing images of people of different genders, backgrounds, ages and abilities)*
- Provide a changing table that can be accessed by all genders, and a comfortable place to breastfeed
- Let people know you have a microwave that can be used to heat baby food or milk
- Display welcoming and inclusive signage wherever possible (e.g. Aboriginal and Torres Strait Islander, rainbow or pride, breastfeeding friendly, etc.)*
- Make information readily available about who can be contacted at the club for assistance



Things to avoid. Don't:

- Display any insensitive posters in the pavilion that might offend
- Leave change rooms or club rooms dirty or messy
- Put a changing table in female toilets only – make sure men can also access them
- Make alcohol an obvious element in your club rooms. Instead, position alcohol fridges and signage so they are not the first thing you see*
- Promote excessive drinking through things such as happy hour specials, etc.
- Crowd corridors or make it hard for people to get around or sit at tables if they are using a wheelchair, mobility aid, or pushing a pram
- Store equipment in accessible bathrooms



Monash Civic Centre

293 Springvale Road,
Glen Waverley, 3150

8.30am to 5.15pm
Monday to Friday

Oakleigh Service Centre

3 Atherton Road,
Oakleigh, 3166

8.30am to 5.15pm
Monday to Friday

☎ 9518 3555

National Relay Service
(for people with hearing
or speech impairments)
1800 555 660

🌐 www.monash.vic.gov.au

✉ mail@monash.vic.gov.au

Language Assist

普通话	9321 5485
Ελληνικά	9321 5482
廣東話	9321 5481
සිංහල	7005 3002
Italiano	9321 5483
हिंदी	7005 3000
Việt Ngữ	9321 5487
தமிழ்	7005 3003
한국어	9321 5484
Bahasa	7005 3001
Indonesia	



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