

CITY OF MONASH

CHART ONE: SUMMARY OF RESULTS FOR 2002

	Indexed Mean
1 Community satisfaction rating for overall performance generally of the council	70
2 Community satisfaction rating for overall performance in key service areas and responsibilities (individual service group ratings shown below)	67
2a Local Roads and Footpaths	66
2b Health and Human Services	68
2c Recreational Facilities	75
2d Appearance of Public Areas	70
2e Traffic Management and Parking Facilities	59
2f Waste Management	73
2g Enforcement of By Laws	66
2h Economic Development	62
2i Town Planning Policy and Approvals	60
3 Community satisfaction rating for council's interaction and responsiveness in dealing with the public	76
4 Community satisfaction rating for council's advocacy and community representation on key local issues	65
5 Community satisfaction rating for council's engagement in decision making on key local issues	59