

**CHART THREE: ANNUAL COMMUNITY SATISFACTION SURVEY 1999  
CITY OF MONASH  
COMMUNITY SATISFACTION ANNUAL PLAN INDICATORS**

	<b>Indexed Mean</b>
<b>1 Community satisfaction rating for overall performance generally of the council</b>	<b>69</b>
<b>2 Community satisfaction rating for overall performance in key service areas and responsibilities (individual service group ratings shown below)</b>	<b>66</b>
2a Local Roads and Footpaths	66
2b Health and Human Services	69
2c Recreational Facilities	67
2d Appearance of Public Areas	69
2e Traffic Management and Parking Facilities	61
2f Waste Management	72
2g Enforcement of By Laws	64
2h Economic Development	64
2i Town Planning Policy and Approvals	58
<b>3 Community satisfaction rating for council's interaction and responsiveness in dealing with the public</b>	<b>73</b>
<b>4 Community satisfaction rating for council's advocacy and community representation on key local issues</b>	<b>62</b>