



CITY OF
MONASH



**Annual Report
2012/2013**

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VALE CR TOM MORRISSEY

Mount Waverley Ward Councillor Tom Morrissey passed away suddenly in May 2013. He was first elected to the City of Waverley Council in 1990 and was then elected to Monash City Council (in the Mount Waverley Ward) in 1997, 2000, 2005, 2008 and 2012. He served as Mayor in 2001/2002 and 2006/2007.

In 2002, he was awarded the Centenary Medal for Services to Local Government.

Tom was dedicated to civic service and was particularly active in supporting the local business community and in seeking to protect Monash's natural environment.

In June 2013, Rebecca Paterson was elected to fill the vacancy in Mount Waverley Ward created by the passing of Cr Morrissey. She was elected following a countback of the results of the 2012 Council election.

WELCOME

Monash Council is pleased to present our 2012/2013 Annual Report which provides a comprehensive account of our performance from 1 July 2012 to 30 June 2013.

The report details our key highlights and achievements for the 12 month period and shows our commitment to transparency, accountability and good governance.

It is set out in sections to make it easier for readers to follow.

Section 1 Highlights (page 4 to 35)

A snapshot of our major highlights and achievements during the year including major projects, sustainability initiatives, advocacy, how we connect with our community, events calendar, awards, grants and funding, information about Monash, services we provide to our community, Mayor's Message, CEO's Message and a financial overview of our operations.

Section 2 Governance (pages 36 to 49)

Information about Governance and what it means, our vision, values, service principles, human rights charter, an introduction to our Councillors, as well as statutory information on Freedom of Information, risk management and privacy.

Section 3 Our Organisation (pages 50 to 55)

Looks at our organisation structure, our staff, equal opportunity, training and development and occupational health and safety.

Section 4 Our Strategic Objectives (pages 56 to 77)

Details how we met our five strategic objectives which are set out in our Council Plan 2009/2013. These objectives are: Our Community, Our Local Economy, Our Built Environment, Our Natural Environment and Our People and Organisation.

Section 5 Official Statements (pages 78 to 85)

Includes all of our official performances statements such as the National Competition Policy, Victorian Government Indicators and Auditor General's Report.

Section 6 Financials (pages 86 to 138)

Detailed account of our financial statement for the year.

WHY WE HAVE AN ANNUAL REPORT

The Victorian Local Government Act 1989 requires all Councils to present an Annual Report to the Minister for Local Government by 30 September each year.

As well as meeting this statutory requirement, the Annual Report is a way for us to present our residents, businesses, community groups, State and Federal Members of Parliament, government agencies and peak bodies with an open and accountable report of our performance for 2012/2013 against the objectives set out in our Council Plan 2009/2013.

Copies of this report are available on Council's website at www.monash.vic.gov.au and hard copies can be found at our five public library branches, the Monash Civic Centre and the Oakleigh Service Centre.

If you would like a copy of this Annual Report sent to you, please telephone 9518 3555.

ABOUT MONASH

The City of Monash is a culturally diverse community located 20 kilometres southeast of Melbourne's Central Business District (CBD). Our City is 81.5 square kilometres and includes the suburbs of Wheelers Hill, Mulgrave, Glen Waverley, Mount Waverley, Ashwood, Huntingdale, Notting Hill, Clayton, Oakleigh, Hughesdale, Oakleigh East and parts of Chadstone, Burwood and Oakleigh South.

Our People

Our estimated residential population is 177,970, living in 65,498 households, making us one of the most populous municipalities in Melbourne. About 45% of our residents were born overseas and we are in the top 10 Victorian Local Government areas for new settlers to Australia.

Changing demographics show that our population is shifting to an older profile with the 50 and over age group increasing the most.

Our Economy

There are 18,238 registered businesses in the City of Monash. Together, they provide about 119,000 jobs, making Monash second only to the Melbourne CBD for job opportunities.

We have substantial industrial, commercial and recreational areas. Monash is regarded as a centre for 'high tech' industry with a number of major companies based in the area, including Robert Bosch, NEC, Philips, Adidas, BMW, Telstra, Biota, Nestle Ice Cream and Toyota Research. We are also home to Melbourne's most substantial innovation cluster featuring Monash University's Science Technology Research and Innovation Precinct, CSIRO, Australian Synchrotron and the Monash Medical Centre. The Victoria Police Academy is also based in Monash.

Indigenous Acknowledgement

Monash Council acknowledges the traditional owners of the land and pays our respects to their elders both past and present.

Our History

The City of Monash was formed in December 1994, following the amalgamation of parts of the former cities of Oakleigh and Waverley.

The original inhabitants of the area were the Bunurong people, who were one of four tribes that made up the Kulin nation. European settlement of the area is first recorded in 1839 in the vicinity of Jells Park. The area's history of settlement stretches back more than 150 years. The first known settler was Thomas Napier, a Scottish builder, who established Bushy Park Run near Jells Park.

YOUR RATES AT WORK

Council collected \$87,983 million in rates in 2012/2013.

Here is a snapshot of what services rate fund (per every \$100 that ratepayers pay).

\$2.79
GOVERNANCE &
ADMINISTRATION

\$4.91
PLANNING & BUILDING PERMITS,
ECONOMIC & URBAN DEVELOPMENT

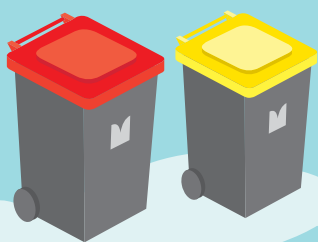
\$4.53
LOCAL LAWS,
SCHOOL CROSSINGS,
FOOD INSPECTIONS &
IMMUNISATIONS



\$3.22
PROPERTY MAINTENANCE
& INSURANCE

\$14.41

WASTE COLLECTION, STREET & PUBLIC FACILITIES CLEANING





\$8.17

CHILDREN, YOUTH &
FAMILY SERVICES



\$14.63

AGED &
DISABILITY SERVICES

\$14.08

BUILDINGS, ROADS,
FOOTPATHS & DRAINAGE

\$7.89

PARKS & SPORTS
GROUNDS
MAINTENANCE



\$6.57

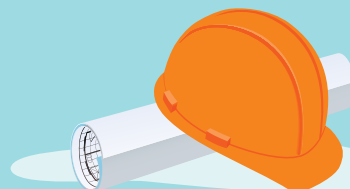


LIBRARIES, ARTS & CULTURE

\$12.48



RECREATION & AQUATIC CENTRES



\$6.32

ENGINEERING & TRAFFIC MANAGEMENT



PERFORMANCE HIGHLIGHTS

The Council Plan 2009/2013 set out the outcomes that Council sought to achieve during this period. The Plan had five key strategic objectives:

1. Our community
2. Our local economy
3. Our built environment
4. Our natural environment
5. Our people and organisation.

We also produced an Annual Business Plan which set out the actions we would take to achieve our key strategic objectives. Here is a snapshot of our major achievements in 2012/2013 against each of our strategic objectives. Further details on the projects listed below can be found in the Strategic Objectives section of this report from pages 56 to 77.

1 STRATEGIC OBJECTIVE Our community

A Monash community where people of all ages, backgrounds and abilities, are embraced and supported and can access the Council services that they need. A Monash community that is connected and involved in shaping decisions that affect them.

Major achievements in 2012/2013

- Conducted research on problem gambling and developed health promotion strategies to help protect our community from gambling-related harm
- Opened a neighbourhood library branch at Mulgrave Neighbourhood House
- Implemented first year actions in our Preventing Violence Against Women program, working towards a more respectful and equal community
- Implemented actions under the Strengthening Clayton and Clarinda project, designed to make Clayton a better place to live, work and participate in community life.

2 STRATEGIC OBJECTIVE

Our local economy

A local economy in which business and industries are recognised for their contribution and encouraged to grow. A local economy that continues to attract investment and employment to the City.

Major achievements in 2012/2013

- Created the Economic Development Strategy & Action Plan for 2013/2017 to enhance the attributes that make Monash a key economic region in Melbourne
- Successfully applied for \$4.7M in Federal Government funding to create the Eastern Innovation Centre, which will provide crucial support facilities for start-up small businesses.

4 STRATEGIC OBJECTIVE

Our natural environment

A City that is working together to protect and enhance its natural environment.

Major achievements in 2012/2013

- Implemented actions to meet the objectives of the Monash Environmental Sustainability Road Map designed to make Monash a more sustainable City
- Made a funding application to the Federal Government to replace existing street lighting with environmentally friendly alternatives
- Completed the \$283,254 Mount Waverley Water Harvesting Project on time and on budget. It was officially opened in December 2012
- Continued to develop priority Bushland Management Plans to identify, protect and improve ecological values within our reserves.

3 STRATEGIC OBJECTIVE

Our built environment

A City that is planned to meet the current and future needs of a diverse and growing population, while maintaining its leafy character. A City where roads, public spaces, community facilities, parks, gardens and other essential infrastructure is fit for purpose, well maintained and contributes to the wellbeing of the community.

Major achievements in 2012/2013

- Implemented the \$29.3M 2012/13 Capital Works Program. A total of 94.44% of the budget was expended, which exceeded the target of 85%
- Completed construction of the Central Reserve Northern Pavilion in October 2012. The project was delivered on time and within the budget of \$1.8M
- Completed the \$2.2M Oakleigh Village Public Space Rejuvenation project in February 2013
- Began the preparation of a Master Plan for Council land in the Glen Waverley Activity Centre.

5 STRATEGIC OBJECTIVE

Our people and organisation

An organisation that is responsive to the evolving needs of the community. An organisation that is responsibly governed, with a strong emphasis on astute financial management. An organisation that values and supports the development of its people, and strives to be an employer of choice.

Major achievements in 2012/2013

- Provided support to conduct the 2012 Council elections held in October 2012. A total of 121,080 registered voters were eligible to vote and 74.45% of these voted
- To improve services, monitored Council's results in the Department of Planning & Community Development (DPCD) Local Government Community Satisfaction Survey
- Continued to provide ongoing corporate training and development for staff at all levels.

MAYOR'S MESSAGE

I am pleased to present Monash Council's 2012/2013 annual report. This report covers the first eight months of the Council elected in October 2012 and the last four months of the previous Council. Throughout this time of transition, Councillors and Council staff have worked together in a great spirit of teamwork to make our City as liveable as possible.

Monash has a strong record of meeting our community's needs and it is a record we have been proud to maintain over the past year. We have kept our rates as low as possible, conscious of the financial demands upon our residents. Monash continues to have the lowest average rates of all metropolitan Melbourne Councils.

Equally, it is important to us that our community members receive the quality services that they need. Over the past year, these are some of the actions we have taken to support a healthy, happy, caring and environmentally sustainable community:

Expanded services & improved community infrastructure

- Opened a neighbourhood library in Mulgrave, providing that suburb's residents with convenient access to our library collection and to children's storytime sessions
- Supported sporting opportunities through building a new sports pavilion in Central Reserve (Glen Waverley), starting construction of a junior sports pavilion in Jack Edwards Reserve (Oakleigh), and upgrading a pavilion in Wellington Reserve (Mulgrave)
 - Constructed new children's playgrounds in Brickmakers Park and Warrawee Park, Oakleigh
- Improved community pride and amenity in Clayton, through coordinated activities including upgrading a well-used laneway to make it cleaner and safer
 - Revamped Oakleigh's Eaton Mall to make it a safer and more welcome public gathering space.

Making Monash more sustainable

- Introduced a free drop-off recycling service for unwanted TVs and computers. More than 4944 items were dropped off at the Monash Transfer Station in the first six months
- Won a national award for mobile phone recycling. The City of Monash was named the Top Collector in the MobileMuster Local Government Awards for recycling the largest volume of mobile phones of all Australian local government areas
- Adopted Monash's long-awaited Walking & Cycling Strategy and spent about \$420,000 upgrading the local bicycle path network.

Advocating for community welfare

- Argued strongly for the State Government to introduce a statewide ban on smoking in outdoor dining and drinking areas. About 75% of surveyed Monash residents support a ban. Victoria is the only state in Australia where a ban is yet to be introduced or announced
- Secured ongoing State Government funding for the School Focused Youth Service. This service is one where Council works with local schools to support the mental health, relationships and resilience of young people. Funding was to be discontinued but after a united campaign, led by Eastern Region Councils including Monash, the State Government announced funding would continue
- Fought hard to protect our community from the harms caused by problem gambling. We were prevented by the State Government from continuing to charge gambling venues double their usual rates so we could use the resulting extra monies to fund gambling support services. We prepared a strong case against the granting of permission for seven additional poker machines at a Clayton venue. Sadly, we did not end up winning that case.

I hope you read on and enjoy finding out more about what has been achieved in Monash. We are always happy to take on board suggestions for improvements in the services we offer so please continue to ring and email us with your ideas and feedback.



Micaela Drieberg
Mayor



I am delighted to join with Monash's Mayor in presenting you this Annual Report on Council's performance over the 12 months to 30 June 2013.

Along with the achievements noted by the Mayor, I am pleased to say we have focused on improving Council's Customer Service. We now have a dedicated Customer Service team which greets residents and other visitors when they enter the Monash Civic Centre and the Oakleigh Service Centre. Our team also manages a call centre to assist people who ring in to Council. They are able to action requests for matters like picking up an unemptied rubbish bin, sending out animal registration forms or organising for a street tree to be inspected and pruned. Between 60-70% of the calls received by our Customer Service team are resolved by the person who answers the phone without residents

needing to be referred to another Council department. This is a major improvement in the way Council serves its community. While the change has taken some time to embed, our residents are starting to notice a really positive difference.

We have also stepped up the proactive measures we take to keep local streets clean and attractive. The Monash Pride Crew is a constant presence in our major shopping strips in Clayton, Glen Waverley and Oakleigh.

Crew members pick up rubbish, wipe down bins and report any problems with infrastructure, such as non-working street lights, to be fixed promptly. They are our eyes and ears out in the community, regularly liaising with local traders to see if there are any street maintenance issues that need action.

The fantastic work carried out by the team was recognised externally when the Monash Pride Crew won the Litter Prevention Category of the Keep Australia Beautiful Sustainable Cities Awards in

July 2013. Council is also responding faster than we have in the past to reports of dumped rubbish on naturestrips and in other public areas.

Another highlight of the past year has been our enhanced performance in delivering Council's annual capital works program. By the end of June 2013, we had delivered 94.44% of the \$29.3 million capital works program that had been budgeted in the 2012/2013 financial year. This achievement was higher than the 85% goal set out in Council's Annual Business Plan. It was also higher than the 85% achieved in the 2011/2012 financial year. This means residents are getting to enjoy improved community infrastructure, such as upgraded sports pavilions and children's playgrounds, faster than they have previously.

I would like to end this message by thanking the wonderful, dedicated staff we have at Monash Council. The 12 months covered in this report have included many structural changes which staff have adapted to with enthusiasm. It has been important to me to encourage staff to share their ideas and to embrace development opportunities. Organisational development has been prioritised and delivered in many ways, whether it be through holding internal staff surveys or through engaging senior staff in an Authentic Leadership course. The internal initiatives we have taken will result in even better service to our community in years to come.



Andi Diamond
Chief Executive Officer



FINANCIAL OVERVIEW

This report is designed to provide a snapshot of Council's financial performance in 2012/2013. More detailed financial statements can be found on pages 86 to 138.

Financial Performance

Council's overall financial performance compared to 2011/2012 has remained positive showing a surplus of \$1.6 million. The surplus includes an unbudgeted asset revaluation amount of \$0.8 million and developer contributions of \$4.9 million. This compared to an \$8.8 million surplus in 2011/2012 which included a revaluation (\$13 million).

In 2012/2013, Council paid a \$11.95 million liability to the Local Authorities Superannuation Fund (LASF), as required by the Vision Super Board under legislation to fully fund Defined Benefits Superannuation Schemes.

The Council Plan 2009/2013 includes a Strategic Resource Plan which identifies the financial and other resources required to achieve the objectives set out in the Council Plan and to ensure the long-term financial stability and viability of the City. Key objectives include a four-year operating and capital works expenditure program and associated rating and revenue strategies to ensure Council's strong financial position is maintained, along with a modest debt level at \$15 million.

Capital Works Program

Council spent \$29.3 million on capital works during 2012/2013 completing 94.44% of the budgeted program for base and new capital works. For further information see the Capital Works overview on page 13.

Revenue

Total revenue from ordinary activities for the year was \$156 million, including \$1.9 million of non-cash developer contributions, as well as \$4.5 million in cash contributions. Rate revenue increased by 6% in 2012/2013, with an additional 1% from supplementary rating income. Monash Council continued to have the lowest average rates in metropolitan Melbourne.

Expenses

Total expenditure for 2012/13 was \$155 million (compared to \$162.5 million in 2011/2012). This decrease predominantly relates to the payment of the unbudgeted LASF Defined Benefit unfunded liability amount (\$11.95 million).

Additional expenditure was incurred where service levels increased at Recreation Centres and for Home & Community Care programs. Other additional expenditure was incurred in the areas of drainage (to address storm damage related issues), tree and grass maintenance due to wet weather conditions, path rehabilitation and routine building maintenance.

Cash

Council plans for a favourable net cash inflow from operating activities to provide funds for both the day-to-day operations, as well as for its capital works program. The net cash inflow from operating activities for 2012/2013 was \$12.2 million (compared to \$27.5 million in 2011/2012). Council's cash position as at 30 June 2013 was \$30.8 million (compared to \$45.2 million in 2011/2012), a decrease of \$14.35 million.

Assets

In 2012/13, Council had total assets worth more than \$2 billion, plus over \$2.1 billion in non-current assets, comprising land, buildings, roads, drains, plant, art, library books and other infrastructure.

Key Financial Summary

- Total revenue \$156 million
- Rates and charges revenue \$87.9 million
- Operating expenditure \$155 million
- Capital works program \$29.3 million
- Total assets \$2 billion
- Our debt was \$15 million (same as the previous year)
- Surplus \$1.6 million

CAPITAL WORKS OVERVIEW

Council allocated \$29.3 million for capital works in its 2012/2013 budget.

This figure included \$5.5 million in projects that were carried forward from the 2011/2012 financial year and were fully funded in that budget.

As at 30 June 2013, Council had delivered 94.4% of its base and new capital works program for 2012/2013. This was above the 85% target set in the Annual Business Plan.

Capital works projects include the provision of new community infrastructure and upgrades to existing facilities such as libraries, leisure centres and child care centres, as well as improvements to parks and reserves, sporting facilities, roads, footpaths and drainage.

Below is an overview of expenditure on some of the major projects delivered in 2012/2013:

Roads, Footpaths, Kerb and Channel (Expenditure \$8.9M)

- Local Road Reconstruction Program (\$3.69 million) including reconstruction of: Hamilton Street, Railway Avenue and Allen Street, Oakleigh and Callander and Ellendale Streets, Hughesdale and Kanooka Grove, Clayton, with funds provided by the Federal Government and Council.
- Footpath maintenance works (\$2.3 million)
- Completion of the Local Road Resurfacing Program including replacement of kerb and channel (\$1.2 million)
- Local Area Traffic Management works (\$536,900) including works in Tiverton Drive, Mulgrave and Grenfell Road, Mount Waverley.
- Bicycle network upgrade including completion of sections of Scotchmans Creek Trail (\$420,500)

Plant and Equipment (Expenditure \$5.9M)

- Replacement of construction and maintenance plant, and tools and light fleet replacement (\$2.77 million) – offset by trade ins (\$1.1 million).
- Computer equipment (\$1.32 million)
- Library books / Library collections (\$1.11 million)

Buildings and Facilities (Expenditure \$3.5M)

- Sport pavilion renewals/upgrades (\$858,000) including Wellington Reserve pavilion completed in May 2013 (\$266,200).
- Delivery of equitable access improvements across various municipal facilities (\$375,900)
- Works at Preschools and Maternal Child Care Centres (\$411,600)
- Commencement of construction at Jack Edwards Reserve junior pavilion in April 2013 (\$350,800)
- Libraries and community buildings works (\$271,200)
- Aged care facility upgrades and renewal works (\$148,600)

Reserves (Expenditure \$2.4M)

- Playground upgrades/renewal works at a total cost of \$644,800 including completion of all abilities playgrounds at Warrawee Park and Brickmakers Park in Oakleigh.
- Sports ground lighting at various reserves (\$344,400)
- Reserve improvement works including landscape works in Central Reserve, Glen Waverley (\$171,400)
- Wetland and creek works (\$171,600)





Drainage (Expenditure \$2.2M)

- Strategic drainage works expenditure (\$1.003 million) including stage 3 of Brandon Park Reserve/Mile Creek East (\$696,800) and Evans Street, Burwood (\$304,200).
- Local Drainage works expenditure (\$705,300) including works in Madigan Drive, Glen Waverley and Dandenong Road, Oakleigh.
- Reg Harris Reserve, water recycling (\$247,600) completed in June 2013.

Retail Strips and District Centres (Expenditure \$0.8M)

- Master Plan for Glen Waverley Activity Centre (\$279,000)
- Works to improve public safety in Thomas Street, Clayton (\$192,800)
- Locality signs and street furniture (\$91,600)
- Footpath trading works (\$72,000)

Other Works (Expenditure \$1.2M)

- Environmental Sustainability Road Map Projects (\$234,600)
- Bus Shelters (\$93,300)
- Retaining wall reconstruction (\$69,600)

Carried Forward Projects

The majority of carried forward funds (budgeted at \$5.5 million) brought forward from 2011/12 related to the completion of major projects in the special program including

- Oakleigh Village rejuvenation project (\$2.19 million)
- Central Reserve Northern pavilion (\$1.2 million)
- Euneva Avenue carpark (\$481,000).

MAJOR PROJECTS

New Customer Service Focus

In line with Council's commitment to deliver great customer service, a new centralised 'one stop shop' style customer service model was created during 2012/2013. The customer service model includes a new customer service counter at the Monash Civic Centre as well as a call centre to respond to phone inquiries.

Previously, residents contacting Council had to visit or ring individual Council departments. Now, the customer service team provides a streamlined way for people to request services or information, or to make payments. The team can either answer inquiries directly or make contact with the appropriate specialist staff member. On average,

102 enquiries are received per day at the counter, with approximately 80% of these handled to completion by the person serving at the counter. The call centre receives an average of 650 calls per day, with between 60-70% of these calls resolved by the customer service team without the resident needing to be referred to another department.

Eastern Innovation Business Centre

A \$4.75 million Eastern Innovation Business Centre will be created in Mulgrave, after Council was successful in securing a grant from the Federal Government. The grant was announced in early June 2013.

The high tech centre will provide a significant boost for jobs in Melbourne's east and help ensure the region continues to prosper. The Centre will provide crucial support facilities for start-up small businesses. It is expected to create 100 extra jobs in small businesses within the first 16 months of its operation. In addition, 100 jobs will be created in the construction phase of the project.

The centre will be built on Council land next to the Monash Enterprise Centre in Hartnett Close. It is expected to be operational by mid-2015.

Preventing Violence Against Women

In partnership with VicHealth and MonashLink, Council announced a ground-breaking \$1 million preventing violence against women program in August 2012.

The three year 'Generating Equality and Respect' program aims to build communities, culture and organisations that are gender equitable and that promote equal and respectful relationships between men and women.

At the official launch of the program in May 2013, the establishment of a 'demonstration site' in Clayton was announced. A number of tried and tested program activities will be implemented in Clayton to prevent violence against women before it occurs. These activities will involve a range of groups and organisations including Council, workplaces, community health services, youth services, community leaders and maternal and child health services.

New Sports Pavilion At Central Reserve

A new sports pavilion opened at Central Reserve in Glen Waverley in November 2012. The pavilion is helping people stay active and connected with their community.

The \$1.8 million environmentally-friendly pavilion includes social club facilities, a kitchen, home and away change rooms, as well as umpire change rooms and equal access facilities. Environmental features include solar panels on the roof, a 40,000L rainwater harvesting system for flushing of toilets and external tap use, passive wall heating and natural cooling, as well as double glazing for all windows.

Council and the State Government, through Sport and Recreation Victoria, each contributed \$500,000 towards the project. The Richmond Football Club and Richmond Cricket Club funded the remaining \$400,000. The pavilion is home to Richmond Cricket Club (which announced its new name Monash Tigers in August 2013) in the summer and Mazenod Old Collegians Football Club in the winter.



Eaton Mall Makeover

The upgraded Eaton Mall, which has benefited from a \$2.75 million refurbishment, was officially opened in March 2013. The makeover, which included the installation of new infrastructure, has made the mall safer and more stylish.

Work began on the second stage of the project in July 2012. The Office of Multicultural Affairs and Citizenship contributed \$1million to stage two to create a cultural precinct, while Council provided \$900,000 and the State Government Department of Planning and Community Development contributed \$300,000. Melbourne Water also provided \$80,000 to support the project's water sensitive initiatives.

The enhanced mall (pictured above) has created community meeting spaces, as well as improved street trading. It has also stimulated private investment by businesses. The mall features new stone paving, sustainably-harvested timber and stainless steel street furniture, striking sculptural pieces, energy efficient lighting, new landscaping and innovative Water Sensitive Urban Design. It is proving popular with the local community.

Euneva Building

The Euneva building in Glen Waverley was officially opened in November 2012. The building, on the corner of Euneva Avenue and O'Sullivan Road, incorporates a community health facility and a free car park.

The environmentally-sustainable building provides an additional 351 public car spaces in the heart of Glen Waverley. The purpose of the car park is to ensure customers have adequate access to car parks so they continue to visit local businesses. Usage of the car park is currently low but is expected to build over time, as occurred with the Bogong Avenue car park on the other side of Kingsway.

The community health facility, operated by MonashLink, is situated on the ground level. The building's sustainable features include a system to capture and clean stormwater, and solar panels to power energy efficient lighting. The building cost \$17.3 million overall, with the State Government contributing \$8.6 million and Council, local traders and VicTrack contributing the remaining funding.

SUSTAINABILITY INITIATIVES

Helping Residents To 'Go Green'

In September 2012, Council launched the online Monash Sustainable Living Guide in a bid to help local residents become more sustainable. The 'Green Guide' is available on Council's website at www.monash.vic.gov.au/environment. The guide provides residents with an extensive range of information, practical tips and links to useful websites to help them make the switch to a more environmentally friendly lifestyle.

The guide covers topics such as sustainable gardening, saving energy and water, recycling and reducing waste, and green shopping.

It was developed in response to inquiries from residents about what actions they could take to help minimise their environmental footprint. The guide is an initiative in Council's Environmental Sustainability Road Map which provides a framework for making Monash a more sustainable place in which to live, work and play. The road map was developed with the input from the Monash Environment Advisory Committee.

\$283,000
project to
drought-proof
Mount Waverley
Reserve

Mount Waverley Reserve Water Harvesting Project

A major \$283,000 project to drought-proof Mount Waverley Reserve was officially opened in December 2012.

Council and the Federal Government jointly funded the project. A stormwater harvesting system was constructed to capture the rainwater run-off from the covered roof of the neighbouring Melbourne Water Reservoir. Rainwater from the roof is now being diverted into five large tanks and is being used to irrigate the reserve's sports fields used by the Mount Waverley Cricket Club and the Waverley Blues Football Club. Water

collected in the tanks will also be used to water street trees and other local parks. The system is expected to collect the equivalent of four Olympic-sized swimming pools worth of water each year.

The project is improving water efficiency in Monash and will help Council to meet the targets set in its Environmental Sustainability Road Map.

Live Green With LESS Program

Monash joined six eastern metropolitan Councils to initiate the Live Green with LESS program early in 2013. The innovative program offered free fluorescent light bulbs, door seals and stand-by control devices to residents and discount energy efficient products to commercial operators.

While the products were free, householders were required to pay a small installation fee of \$20-\$50 to have some of the products professionally installed. Council covered the installation fee for the first 500 pension/health care cardholders to the maximum value of \$100 per household.

About 333 Monash households took up the offer in the first six months of the program, including 37 low income homes. By having these products installed residents not only reduced their environmental footprint, they also saved money on their energy and gas bills.

On 1 July 2013, the Live Green with LESS program ended its residential household retrofit program. The program is now focusing on providing energy retrofits to commercial properties.



Resource Recovery Grant - Students And Multi-Unit Dwellings

This project had two purposes: to reduce the number of items which residents were placing in recycling bins when the items should be placed in rubbish bins, and to reduce the incidence of dumped rubbish. The program was centred in and around student accommodation and multi-unit dwellings in the Clayton area. This location was chosen due to ongoing issues with recycling bin contamination and dumped rubbish.

Materials, such as stickers which illustrated which items should be put in which bin, were designed and distributed to the large population of students and non-English speaking residents within this community. The Metropolitan Waste Management Group assisted Council with the program and provided \$58,000 in funding.

Fantastic results were achieved with the recycling bin education stickers resulting in an overall reduction of about 18% in recycling bin contamination. In the most dramatic example, an area that recorded the municipality's highest bin contamination rate of 66% dropped to only 17%. The program ran from April 2012 to July 2013.

Resource Recovery Grant - Culturally Diverse Communities Program

Council developed a waste and recycling education program to make recycling information more available to multicultural groups.

Council enlisted local residents from Indian, Chinese and Sudanese communities to help spread the recycling message among their respective cultural groups. They were employed by Council on a part-time basis to work directly with families and local community groups on ways to reduce rubbish and on how to recycle packaging and other waste. The project also asked people to review their purchasing habits and to think about how much they throw away.

Information was provided on recycling, sustainability, composting, and water and energy saving at workshops and festivals. The program ended in May 2013 and a final report has been compiled on the results. Other Councils with large multicultural communities have shown interest in the program.

The Metropolitan Waste Management Group contributed funding towards this program.



Free TV And Computer Recycling

In March 2013, Council introduced a new service whereby residents can now drop off unwanted TVs, computer monitors and IT accessories free of charge at the Monash Waste Transfer Station. In the first six months of this service, Council accepted 4944 items.

The service was established as part of the Federal Government's National Television and Computer Recycling Scheme. TechCollect, a not-for-

profit e-waste recycling service, collects the materials from the Waste Transfer Station and recycles parts that can be reused.

One of the benefits of the program is that it removes one

of the excuses that people sometimes provide for dumping unwanted goods in local streets. Some people used to say it was too costly to dispose of their goods at a transfer station or tip. People previously had to pay \$37 to dispose of a standard sized flat screen TV at Council's Waste Transfer Station. Now it is free to do so.

Council estimates that dumped TVs, computer monitors and IT accessories had previously made up about 10% of the dumped rubbish in local public areas so the new service should reduce this figure.

Council accepted

4944

TVs, computers
and accessories
for recycling

ADVOCACY PROJECTS

Campaign To Save School Focused Youth Service

Monash was part of a successful campaign to save the School Focused Youth Service (SFYS). Council joined forces with Eastern Region Councils (Yarra Ranges, Knox, Whitehorse, Manningham and Maroondah Councils) and local school principals to save the service which the State Government said would not be funded after June 2013.

Under the SFYS, Council works with local schools to organise support services for vulnerable students. Programs are offered in local schools aimed at supporting the mental health, relationships and resilience of young people.

The campaign to save the service began in November 2012 when Monash staff met with the Government to put forward the case for continued funding. Then in April 2013, five Mayors from the eastern region, including Monash Mayor Micaela Drieberg, made a public plea for the Government to continue the funding. In June 2013 the Government announced that it would continue to fund the service.

Call For Smoking Ban In Outdoor Dining Areas

In December 2012, Council called on the then Premier Ted Baillieu to introduce a statewide ban on smoking in outdoor eating and drinking areas. Council also wrote letters to the Minister for Health and local Members of Parliament, asking them to support the ban.

Council said the ban would protect people from second hand smoke, help people who were trying to quit smoking, and further de-normalise smoking so fewer people took it up. Council noted Victoria was the only state in Australia yet to implement (or announce its intention to implement) a ban on smoking in alfresco areas. Council also noted Cancer Council research that shows 70% of Victorians disapprove of smoking in outdoor dining and drinking areas.

In May 2013, Council prepared a response to the Victorian Government on its proposed introduction of state-wide smoking bans in several outdoor locations. The Government was focussing on areas where children congregate including playgrounds, and sporting and recreation areas. Monash already has bans on smoking in and around playgrounds, public swimming pools and Council facilities, and supports statewide bans in these areas. Council will continue to advocate for a statewide ban on smoking in alfresco areas.

Backing Affordable Housing

In September 2012, Council supported a submission by the Eastern Affordable Housing Alliance (EAHA) calling for the State Government to address a gap in the supply of social housing.

There is a lack of affordable housing in Monash and across the Eastern Metropolitan Region (EMR). According to figures released in recent years, only 13.4% of Melbourne's total government owned social housing is located in the EMR; about 5,000 out of the 40,000 Victorians on the public housing waiting list are from the EMR and 13.6 per cent of Victoria's homeless are located in the EMR.

The EAHA submission to the Government called for a fair and sustainable housing system which addressed the shortage of social housing and committed additional funding for social housing. It also urged the Government to empower local Councils to play a more effective

role in influencing a diversity of housing stock in their communities.

75%
of surveyed
Monash residents
support a
smoking ban in
outdoor dining
areas

Reduction In Gaming Machines

Council mounted a campaign to reduce the harm caused by problem gambling in Monash. Monash has 950 electronic gaming machines, one of the highest numbers of machines in any metropolitan Melbourne municipality. In 2012/2013, \$112 million was spent on electronic gaming machines in Monash alone.

Council's advocacy in this area included running a strong case against an application made by Clayton's L'unico Hotel to increase its number of poker machines from 28 to 35. In 2012, the Victorian Commission for Gambling and Liquor Regulation approved the hotel's application. Council appealed the Commission's ruling to the Victorian Civil and Administrative Tribunal (VCAT). The appeal was on the basis that Clayton already had more poker machines per population than the average for a Melbourne suburb. The appeal was heard in July and August 2013. In September 2013, VCAT announced its decision. VCAT upheld the Commission's approval of the machines.

'Resilience to Harm from Gambling' is a key public health priority identified in Council's Health & Wellbeing Partnership Plan 2013 – 2017, which is expected to be

adopted by Council in October 2013. In the Plan, Council identifies significant findings from a research project undertaken in 2013 into the Impacts of Problem Gambling in the City of Monash. The research found that some Monash suburbs had higher rates of gamblers who are problem gamblers or at moderate risk of becoming problem gamblers than the Victorian average. Wheelers Hill (4.2%) and Clayton (4.1%) are above the average rate for Victoria (where on average 3.1% of gamblers are at moderate risk or are problem gamblers).

Council will continue its work to prevent harm from gambling and to promote alternative social, recreational and entertainment opportunities. We will work in partnership with the Inner East Primary Care Partnership, Eastern Region Gambling Groups and the Victorian Local Government Working Group on Gambling.

Advocating For Fairer Competition

Council expressed concerns to Football Federation Victoria (FFV) about the impact its proposed new structure would have on local football clubs. The FFV is proposing to bring in a new National Football League competition in 2014. Council's concern is that the framework will displace some junior players.

Council initiated two meetings with senior FFV staff to express its concerns. Following these meetings, Council and Parks and Leisure Australia convened a forum to provide an opportunity for the local government recreation sector to discuss the new framework. In May, Council hosted a Monash Club Forum so local sporting clubs could discuss the proposed framework in detail. Representatives from six clubs attended and expressed similar concerns to both Council and the wider industry. The FFV is currently reviewing the competition framework.

Saying No To Racism

Monash took its strong public stance against racism into the national arena by signing on to the 'Racism – It Stops With Me' campaign in November 2012.

Run by the Human Rights Commission, the campaign invites all Australians to reflect on what they can do to counter racism when it happens. It aims to provide people with tools and resources to take practical action against racism and to respond effectively if confronted by it.

Monash was one of the first Victorian Councils to support the campaign by promoting it on Council's website and at community events. Council has also nominated 'the prevention of race-based discrimination' as a key priority area for us to work on in our draft Health and Wellbeing Partnership Plan 2013-2017.

RACISM.
IT STOPS
WITH ME

WORKING WITH OUR COMMUNITY

Communications

Council wants to keep our community informed about Council decisions, local events and opportunities for people to have a say on local issues. We do this primarily through the Monash Bulletin, our full colour newsletter that is delivered monthly to local homes. Each edition of the Monash Bulletin is also translated into three major languages spoken in Monash (Greek, Italian and Chinese) to ensure that it is accessible to as many of our residents as possible.

Our websites are updated each weekday with the latest information. As well as our primary Council site, we have six associated websites (Monash Aquatic and Recreation Centre, Clayton Aquatics and Health Club, Oakleigh Recreation Centre, Monash Public Library Service, Monash Youth and Family Services and Monash Gallery of Art). Between July 2012 and June 2013, our websites received a total of 2.3 million visits, with 7.6 million pages accessed during these visits.

During 2012/2013, an Expression of Interest process got underway for the supply and installation of a new Content Management System (CMS) for our websites which will enable us to make major improvements to

their functionality and content. The new system will be purchased in 2013/2014 with the aim of going live in mid-2014.

Council also uses social media to engage with our community. Our 29 social media sites registered more than 8,965 friends, likes and followers in 2012/2013.

The Monash Community Directory is produced annually. The directory lists Council services, community services, contacts for community groups, and community facilities across the City. It is available online on the Council and Monash Public Library websites.



Community Awards

Council held several awards to recognise outstanding volunteers and leaders in our community. Some of the major awards in 2012/2013 included:

Sir John Monash Awards

These awards recognise volunteers who make a contribution to our community. In September 2012, the winners of the 15th annual Sir John Monash awards were announced. The recipients were:

- Community Leadership Award - Patricia Green
- Volunteer of the Year Award - Norma Aitken and Tony Lee
- Young Volunteer Award - Samuel Schlegel

Empowering Monash Women's Awards

These awards were held for the first time in August 2012. They recognise women of all ages in the municipality who make a difference or are helping other women to identify as leaders in the community. There are two categories (25 years and under and open age) and there were joint winners in each:

- 25 years and under - Bareetu Aba-Bulgu, and Elizabeth Kuoth
- Open age - Helen Wirtz and Roshan Bhandary

The awards were offered again in March 2013 linked to International Women's Day celebrations. The 2013 winners were:

- Dianna D'Sylva
- Sakshi Thakur
- Erin Wicking

Monash Cultural Diversity Awards

These awards celebrate the multicultural achievements of individuals, organisations, service providers and businesses. The winners of the awards presented in September 2012 were:

- Individual - Connie Walker, Nallaratnam Sivarasa and Sithy Marikar
- Community - Kariatides Greek Women's Seniors Group
- Service Delivery - Bestchance Family Care
- Business - Natyalayaa Indian Classical Dance School

Senior of the Year Award

This award was presented by Council for the first time in October 2012. The award recognises older citizens who are making a positive difference in the municipality. The winner of the inaugural award was Joan Burke, 88 (pictured at left) who has been a creative writing tutor at the Waverley Community Learning Centre for 20 years.

Monash Disability Awards

These awards recognise the contributions of local businesses, organisations and individuals to the disability sector.

The winners of the 5th annual awards announced in December 2012 were:

- Service Delivery - Hazel Hockley
- Business - Waverley Industries Limited
- Innovation - Parent Support Network Eastern Region

ACTIVE Monash Awards

These awards recognise the talent and commitment of sporting organisations and individuals in Monash. The following awards were presented in July 2012:

- Club of the Year - Waverley Basketball Association
- Community Recognition Award - Waverley Bushwalking Club

In May 2013, the winners of the 2013 Active Monash Awards were announced. The winners were:

- Club of the Year - Waverley Softball Association
- Community Recognition Award - Tally Ho Fitness Group

Golden Plate Awards

These awards encourage and recognise food premises that are leading the trend towards better and safer standards of nutrition, hygiene and supportive environments. For a full list of recipients of 5 Star Golden Plate Awards for 2013 visit www.monash.vic.gov.au/business/food-awards

Community Grants

Community groups and organisations shared in about \$2.42 million worth of support (cash and in-kind) through Council's 2013 Community Grants Program. The grants help support the community work performed by local not-for profit organisations and community groups. Grants are also provided to emerging local artists.

The following grants were awarded for the 2013 calendar year:

Organisation Name	Total Allocation	Organisation Name	Total Allocation
Able Australia Services	\$1,610.00	Bestchance (Child & Family Care Network Inc)	\$27,185.00
African Women's Network South East (AWNSE)	\$5,835.38	Bharathakalanjali Dance School	\$5,000.00
All Saints Anglican Church Clayton	\$3,000.00	Care of the Aged Fund Sacred Heart Oakleigh	\$3,000.00
Amaroo Neighbourhood Centre Inc.	\$63,317.00	Catanzaro Senior Citizens Club of Monash	\$7,394.59
A-Muse Theatre Group Inc	\$2,526.16	Chinese Community Social Services Centre Inc	\$4,994.40
Anglicare Victoria- Dixon House	\$3,000.00	Chinese Performing Arts Development Inc.	\$17,900.50
Anglo-Indian Australasian Association of Victoria	\$6,962.50	Chinese Professionals Club of Australia	\$10,289.28
Annexe Arts Inc.	\$1,000.00	Chisholm Combined Probus Club	\$2,361.74
Archangel Michael Senior Social Club of Oakleigh	\$1,000.00	ChuChu Club Inc. (Vietnamese Seniors)	\$3,837.44
Armenian Community Sahagian Sporting Club	\$500.00	Church of Christ Fellowship- Clayton	\$1,341.00
Armenian General Benevolent Union - Victoria	\$6,438.36	Circolo Italiani Pensionati Di St Mary Magdelene	\$500.00
Association of Independent Retirees Ltd	\$1,440.16	Circolo Pensionati "Don Bosco"	\$12,788.44
Associazione Pensionati Laziali di Monash	\$17,748.88	Circolo Pensionati Campani Di Clayton	\$9,501.81
Australasia Coptic Society Inc	\$9,150.00	Circolo Pensionati Italiani Di Oakleigh - Clayton Inc	\$17,047.04
Australia Sri Lanka Welfare Guild Inc	\$360.00	Circolo Pensionati Italiani Di Waverley	\$11,702.13
Australian Armenian Welfare Society Inc.	\$6,652.00	Clarinda Greek Senior Citizens Club	\$500.00
Australian Breastfeeding Association- Waverley Group	\$836.00	Clayton Clarinda Arts	\$10,517.10
Australian Coptic Families Social Club Inc.	\$4,975.00	Clayton Mandarin Friendship Association Inc	\$12,874.16
Australian Greek Elderly Citizens Club of Oakleigh Inc.	\$13,340.52	Clayton Senior Citizens Club	\$24,025.24
Australian Greek Welfare Society Ltd	\$13,081.00	Co.As.It (Italian Assistance Association)	\$2,000.00
Australian Multicultural Foundation	\$16,480.00	Combined Probus Club of Monash Central	\$1,241.64
Australian Wuol Mission	\$8,791.00	Combined Probus Club of Monash Inc	\$1,346.36
Avellino Circolo Pensioners of Springvale Inc	\$500.00	Combined Probus Club of Oakleigh Inc	\$1,109.00
Azad Gharibian Dance Group	\$4,662.00	Combined Probus Club of Syndal	\$2,323.99
Bangla Sahitya Sansad (Bengali Literary Society) Inc	\$5,799.68	Combined Probus Club of Waverley Gardens	\$291.20
Bengali Association of Victoria (BAV)	\$8,400.00	Connections- Child, Youth & Family Services	\$72,905.00



Organisation Name	Total Allocation	Organisation Name	Total Allocation
Cook Island Community Services of Victoria	\$9,615.00	Greek Seniors and Pensioners Association of Clayton Inc.	\$9,048.15
Cook Islands Women's Federation of Victoria Inc.	\$5,894.50	GROW	\$1,175.00
Cosenza Senior Citizens Club of Kingston	\$500.00	Hera Greek Ladies Club	\$6,427.00
Country Womens Association of Victoria- Glen Waverley Branch	\$675.00	Herat Cultural Association of Melbourne Inc.	\$6,230.00
Croatian Senior Citizens Group of Keysborough	\$1,000.00	Hindi Niketan Inc	\$5,610.00
Down Syndrome Victoria	\$500.00	Hong Xu	\$1,050.00
Eastern Recreation & Leisure Services	\$250.00	Hughesdale Art Group Inc	\$7,115.84
Eelam Tamil Association (Vic) Inc	\$1,490.00	Independent Hellenic Senior Citizens Association of Clayton and District Inc.	\$5,509.00
Emmanuel Friendship Club	\$250.00	Indian Senior Citizens Association Inc	\$17,914.76
Encore Theatre Inc.	\$29,066.73	Indonesian Club Melbourne Inc	\$5,895.00
Faros Senior Citizens	\$800.00	Ivy D'Souza	\$600.00
Friends of Monash Gallery of Art Inc.	\$2,100.00	Jaffaria Association of Victoria Inc	\$10,647.32
Friends of Scotchmans Creek and Valley Reserve Inc.	\$422.70	Junior Chamber International Eastern	\$700.00
Friends of the Greek World	\$2,390.72	Kariatides Oakleigh Greek Womens Group Inc.	\$9,884.00
Friendship Australian Egyptian Association	\$3,620.00	Kerrie Neighbourhood House	\$32,669.00
Fusion Australia Ltd	\$3,000.00	Kerrie Road Toy Library Inc	\$1,270.00
Glen Waverley Senior Citizens	\$46,260.64	Kingston Chinese Senior Citizens Club Inc.	\$12,240.64
Glen Waverley Uniting Church	\$3,000.00	Knox Hungarian Senior Citizens Club	\$500.00
Golden Age Senior Citizens Club	\$46,669.64	Ladies Probus Club of Glen Waverley Inc	\$2,480.00
Golden Memories Karaoke Inc.	\$2,500.00	Ladies Probus Club of Mulgrave Inc	\$245.00
Greek Elderly Citizens of Clayton & District Inc	\$500.00	Ladies Probus Club of Oakleigh	\$355.00
Greek Orthodox Parish of St Athanasios Springvale Senior Citizens Group	\$1,500.00	Ladies Probus Club of Waverley Central	\$2,200.00
Greek Pensioners Association- Estia Syntaxiushon INC	\$2,500.00	Ladies Probus Club of Waverley City Inc	\$2,500.00
Greek Senior Citizens Club of Monash Inc	\$30,194.90	Ladies Probus Club of Wheelers Hill Inc	\$292.60
Greek Senior Citizens Club of Southern Eastern Districts & Regions	\$500.00	Lemnian Community of Victoria Seniors Group	\$500.00
		Macedonian Senior Citizens Group of Monash Inc	\$11,104.96
		Mahamevnawa Bhavana Asapuwa INC	\$3,360.00

Organisation Name	Total Allocation
Mazenod Panthers Football Club	\$565.00
Melbourne Kannada Sangha Inc	\$2,600.00
Molise Club Melbourne	\$7,245.00
Monash Chinese Friendship Association	\$27,983.90
Monash Chorale Inc	\$1,400.00
Monash Community Raffle	\$641.00
Monash Concert Band Inc	\$5,642.00
Monash Greek Macedonian Elderly Citizens Club Inc	\$4,394.00
Monash Korean Senior Citizens Club	\$9,278.14
Monash Maltese Seniors Social Group Inc	\$3,662.00
Monash Oakleigh Community Support & Information Service	\$27,581.31
Monash Senior Chinese Volunteer Service Centre	\$3,000.00
Monash Stroke Support Group INC.	\$1,000.00
Monash Toy Library	\$1,270.00
Monash Volunteer Resource Centre Inc.	\$190,487.00
Monash Waverley Community Information & Support	\$22,736.00
MonashLink Community Health Service	\$24,590.00
Mount Street Neighbourhood House	\$73,025.00
Mount Waverley Combined Probus Club Inc	\$2,325.00
Mount Waverley Ladies Probus Club	\$1,357.40
Mulgrave Neighbourhood House	\$113,176.00
Mulgrave Senior Citizens Centre	\$23,364.96
Museum of Indonesian Arts Inc.	\$1,000.00
Nasir Community Association Inc	\$13,225.00
National Seniors Australia- Monash Branch	\$4,777.20
Neighbourhood Watch- Mount Waverley Sector on behalf of Areas MON 032 and MON 041	\$459.80
Neighbourhood Watch- Mt Waverley Sector and on behalf of MON041, MON023, MON040	\$17,707.98
Neighbourhood Watch, Region 4, Division 2- Glen Waverley/Mulgrave Sector	\$16,800.00
New Hope Foundation Inc.	\$30,870.00
Norman Hanson	\$1,500.00
Notting Hill Community Association Inc.	\$36,643.00

Organisation Name	Total Allocation
Nuer Community Foundation Australia INC	\$24,220.00
Oakleigh Centre for Intellectually Disabled Citizens	\$11,012.48
Oakleigh City Band Inc.	\$5,371.80
Oakleigh Coptic Senior Social Club Inc	\$250.00
Oakleigh Group Alcoholics Anonymous	\$2,864.32
Oakleigh Movie Club	\$2,243.75
Oakleigh Occasional Care Cooperative	\$525.00
Oakleigh Senior Citizens Club	\$42,992.28
Oakleigh Uniting Church	\$5,000.00
Oakleigh/Clayton Community Toy Library	\$8,688.54
Olympos Greek Senior Citizens Club	\$5,037.20
Parea Inc	\$5,820.00
Parent Support Network- Eastern Region	\$7,470.00
Peridot Theatre Company Inc.	\$1,000.00
Pilipino Elderly Association of South East Region	\$500.00
Polish Community Council of Victoria	\$5,676.96
Polish Senior Citizens Club Mount Waverley	\$2,930.00
Pontian Association of Melbourne- Euxenos Pontos	\$5,016.26
Poseidon Angling Club	\$3,348.00
Power Neighbourhood House Inc	\$31,890.00
Probus Club of Glen Waverley Inc	\$4,100.50
Probus Club of Syndal Inc	\$2,195.96
Probus Club of Wheelers Hill Inc	\$35.00
Project Respect Incorporated	\$15,714.00
Rajasthani Kutumb of Victoria	\$605.00
Regione Lazio Monti Lepini Colleferro Social Club	\$19,130.00
River Jiang Arts	\$1,055.00
Royal Childrens Hospital Auxiliary (Waverley Section)	\$574.40
Sankat Mochan Samiti Inc.	\$4,300.00
Scotsglen Singers Inc.	\$600.00
Senior Citizens of the Freccia Azzurra Club Inc	\$1,000.00
Shimmy and Shake Film Society Inc.	\$2,100.00
Sinhala Cultural & Community Services Foundation Inc.	\$500.00
Society for Asian Languages & Arts	\$700.00
Songjang Club of Melbourne Inc	\$2,040.00



Organisation Name	Total Allocation
South East Melbourne Osteoporosis Support Group	\$850.00
Southern Ethnic Advisory & Advocacy Council	\$66,229.00
Spanish Speaking Senior Citizens Club of Clayton	\$5,875.00
St John Ambulance (Vic) Monash Combined Division	\$12,549.28
St. Theresa's Aged and Retired Services Inc.	\$920.00
Stella Clavisque Club	\$500.00
Stephanie Foster	\$910.94
Suez Basketball Senior Social Club Association	\$9,972.92
Syndal Ladies Probus Club Inc	\$1,511.99
Tally Ho Fitness Incorporated	\$5,000.00
Tamil Senior Citizens Fellowship	\$17,141.92
Tamil-Australian Friendship Society Inc	\$1,600.00
Telugu Association of Australia Inc.	\$800.00
The Compassionate Friends- Victoria Inc.	\$924.00
The Greek Orthodox Community of Monash and District	\$26,146.46
The Panmacedonian Association of Melbourne and Victoria Inc	\$5,000.00
The Probus Club of Mount Waverley Inc	\$3,600.00
The Probus Club of Waverley	\$2,147.16
The Three Hierarchs Greek Elderly Group	\$2,000.00
U3A Waverley Inc	\$3,000.00
United Sri Lankan Muslim Association of Australia	\$5,730.00
Victoria Malayalee Seniors Association Inc.	\$500.00
Victorian Immigrant and Refugee Women's Coalition Inc	\$28,295.25
Victorian Sikh Association	\$11,475.00

Organisation Name	Total Allocation
Vishva Hindu Parishad of Australia Inc- Victoria Chapter	\$500.00
WATCH Disability Services	\$5,000.00
Wavacare Inc Counselling Service	\$194,758.00
Waverley Adult Literacy Program Inc.	\$525.00
Waverley Arts Society Inc	\$11,580.00
Waverley Bushwalking Club Inc.	\$1,202.60
Waverley Camera Club Inc	\$4,371.80
Waverley Chinese Senior Citizens Club	\$33,470.72
Waverley Community Learning Centre	\$97,662.00
Waverley Fitness Group Inc.	\$6,092.64
Waverley Gem Club of Victoria	\$600.00
Waverley Ladies Probus Club Inc.	\$1,518.99
Waverley Life Activities Club Inc	\$1,320.18
Waverley Multiple Birth Association Inc	\$4,400.00
Waverley Music Eisteddfod Inc.	\$5,000.00
Waverley Philatelic Society Inc	\$210.00
Waverley Retirement Activities Group Inc.	\$9,265.84
Waverley Widowed Support Group Inc	\$1,499.92
Waverley Woodworkers Club Inc	\$1,000.00
Wavlink Inc	\$39,687.80
Waverley Emergency Adolescent Care (WEAC)	\$72,905.00
Winacomm Association Inc	\$198.14

Community groups and organisations shared in about

\$2.4M

worth of support

In June 2013, Council decided to change the categories and timing of the Community Grants to make the application process clearer and easier for organisations applying for grants. The grants will now be allocated on a financial year basis rather than a calendar year basis. Applications will open in February each year. Council ran community information sessions and workshops to outline these changes.

The grants will now be allocated on a financial year basis rather than a calendar year basis. Applications will open in February each year. Council ran community information sessions and workshops to outline these changes.

In addition to the Community Grants Program, in July 2012 Council allocated more than \$400,000 to Monash sports clubs as part of the successful ACTIVE Monash program. The grants are made under Council's Active Reserves Facility Development Program and allow local clubs to upgrade their facilities. These grants cover sports lighting, cricket net improvements and scoreboard upgrades, to name just a few of the projects.



Community Consultation

Council makes it a priority to consult with Monash residents and businesses as part of our decision-making process. We ask our community for their feedback on major issues that affect them. We also ask for community comment on key strategic documents such as the Council Plan which sets Council's priorities and directions over a four year period.

Some of the keys plans, policies, strategies and issues that Council consulted the community on in 2012/2013 included:

Monash in Four

Council called for community comment from October to December 2012 as part of a survey called Monash in Four. Comments were sought in four key areas- a fair and healthy community, an inclusive and safe community, a green and naturally rich community, and a planned and connected community.

A total of 660 residents gave us their thoughts on a range of local issues as part of the survey. The comments were used to help set directions and priorities for the next four years in the Council Plan, Economic Development Strategy, Health and Wellbeing Partnership Plan, Domestic Animal Management Plan and the Road Management Plan, as well as several other long-term plans. About 280 people who took part in the survey said they were interested in being involved in future discussions about Council's priorities. Council will invite these residents to be involved in future forums and surveys.

Multicultural and Disability Plans

Council undertook extensive consultation to assist in the development of Council's new Access and Equity Framework 2013-2017 which includes the Multicultural and Disability Action Plans 2013-2017. Consultations were held with the Monash Multicultural Advisory Committee, the Monash Disability Consultative Committee and the Monash Access and Inclusion Network.

Walking and Cycling Strategy


People who embrace walking and cycling, and the general community, were invited to comment on the Draft Walking and Cycling Strategy.

Proposed changes to tree protection

In November 2012, Council decided to propose an amendment to the Monash Planning Scheme to make it easier for landowners in Vegetation Protection Overlay (VPO) areas to remove significant trees. Council was responding to residents' concerns that the VPO placed too many restrictions on the ability of private land owners to remove significant trees from their properties. As part of the formal process of proposing the amendment, Council sought community feedback on the proposed changes to the VPO. Council received 391 submissions from the community about the proposed changes. Of these submissions, 39% were in support of the proposed changes, 22% were in support but suggested further changes and 39% opposed the changes. Council referred the submissions to an independent planning panel for review. In August, the panel recommended to Council that it abandon the proposed changes because the changes would impact negatively on the 'Garden City Character of Monash'. At its September 2013 meeting, Council resolved to abandon the proposed changes. At the same time, Council resolved to waive the fee that residents were previously required to pay when applying for a planning permit to remove a significant tree on their property.

Youth Plan

Council involved young people in the development of the Monash Youth Plan 2013-2016. The plan outlines how Council will support young people in Monash to reach their full potential. It was developed following consultation with more than 400 young people and local organisations from the youth sector.



Problem gambling

Council representatives met with local residents and community groups to discuss how problem gambling had impacted them, their loved ones and members. Ninety-eight consultations were conducted, involving more than 250 individuals in either meetings or focus group discussions. All levels of the community were consulted including: individual community members, community organisations, churches, service providers, State Government departments and representatives from the Responsible Gambling Foundation and Gamblers Help. Gaming venues and industry representatives were consulted independently by Schottler Consulting. The consultations fed into the research report "A Well Hidden Issue", which was endorsed by Council at its meeting in June 2013.

Monash Early Years Plan

In preparing the Monash Early Years Plan, Council undertook extensive consultation with families, children and service providers. A total of 279 families participated in an on-line survey while 54 organisations/government departments participated in the on-line survey and in face to face consultation meetings. A total of 217 children aged 3 to 12 years old were also consulted (with the assistance of their educators) at kindergartens, child care centres and in out of school hours care programs.

Economic Development Strategy and Action Plan 2013-2017

Businesses were asked for input in the development of this strategy which aims to facilitate business growth and local job opportunities.

Consultative Committees

Council has several Consultative Committees which provide expertise and advice to Council in specific areas. We wish to take this opportunity to thank all the community representatives on the following committees:

- Audit Committee
- Disability Consultative Committee
- Economic Development Forum
- Environmental Advisory Committee
- Monash Municipal Public Health and Wellbeing Partnership Plan Advisory Committee
- Monash Responsible Gambling Taskforce
- Monash Young Persons Reference Group
- Multicultural Advisory Committee
- Positive Ageing Reference Group
- Senior Citizens Forum
- Strengthening Clayton & Clarinda Project Steering Committee

Volunteers

About 24,000 volunteers willingly give up their time each year to assist in a range of Council facilities, services and programs. They help out in Monash libraries, the Monash Gallery of Art, neighbourhood houses, aged care facilities and senior citizens groups, youth services, childcare centres, sporting clubs, environmental groups, festivals, events and on Council's many consultative committees.

The Monash Volunteer and Resource Centre in Glen Waverley also coordinates volunteers who assist with Meals on Wheels, the Safety Register program, transport and social support. The centre coordinates 19,000 hours of volunteer work each year.



2012 Battle of the Bands winner, Seattle Fix



Australia Day

CALENDAR OF EVENTS

2012

JULY

- National Aborigines and Islanders Day Observance Committee (NAIDOC) Week events including exhibitions, performances, workshops and Council's annual Flag Raising Ceremony.
- Children's Services Primary School Expo
- Victorian Police Show Band winter concert
- Senior's Forum – Protecting Your Rights
- Sir John Monash Lecture featuring Indigenous author Tony Birch

AUGUST

- MGA exhibitions including Topshots, Photographic Abstractions
- Italian Music Café Winter Concert
- Monash Disability Forum
- Empowering Monash Women's Awards presentation
- Women's Business Network event

SEPTEMBER

- Monash FReeZA Battle of the Bands
- White Balloon Day celebration
- Monash Short Story Awards
- Monash Business Awards Lunch
- Gambling Forum
- Sir John Monash Community Awards
- Monash Cultural Diversity Awards

OCTOBER

- Community Safety Month
- Activation! Festival in Ashwood
- Monash Seniors Festival & Expo
- Walk in the Park Children's Party and Family Expo
- Ride to Work Day
- Mayor's Charity Golf Day
- Sustainable Living Workshops
- Bowness Photography Prize at MGA

NOVEMBER

- White Ribbon Day recognition
- Monash Gallery of Art Community Day – Art in the Park
- Positive Ageing Lifestyles events – Marketing Your Club and Worried About Your Memory?
- Free Open Days at local recreation Centres
- Monash Business Awards breakfast
- Women's Business Network event

DECEMBER

- Monash Disability Awards presentation
- Monash Carols by Candlelight

2013

JANUARY

- Australia Day flag-raising, citizenship ceremony and community activities
- Family Day Out at Monash
- Minky's Summerfest events at local recreation centres
- Summer Reading Club wrap-up party

FEBRUARY

- Clayton Street Festival
- Chinese New Year Lantern Festival
- Act!ve People Act!ve Parks program
- Jack Thompson opens exhibition at Monash Gallery of Art

MARCH

- Oakleigh Music Festival
- Clean Up Australia Day
- International Women's Day event including Empowering Monash Women's Awards
- Monash Gallery of Art annual Fundraising Dinner
- Women's Business Network Event

APRIL

- Mulgrave Fun Day
- Chinese and Vietnamese cultural celebration
- Artist workshops
- Monash Business Awards lunch

MAY

- Wordfest literacy festival
- Women in Business Exhibition and Luncheon
- National Volunteer Week
- ACT!VE Monash Awards

JUNE

- Men's Health Week celebrations
- Refugee Week event
- Monash Business Awards lunch
- Small, New and Emerging Communities Expo



AWARDS, GRANTS AND FUNDING

Awards

Council and its staff were recognised for excellent service delivery in 2012/2013 with the following awards:

Aquatics and Recreation Industry Awards:

Four staff from Monash recreation and leisure centres won the following statewide awards announced in June 2013: (pictured from left) Dan Capron (duty manager of the year), Matt Sires (swim teacher of the year), Terri Lampert (group exercise instructor of the year) and Chris Spink (gym instructor of the year). Monash also reached the finals in another five categories.

MobileMuster 2013 Local Government Awards:

The City of Monash was named the Top Collector Overall in these awards presented in Canberra at the National General Assembly of Local Government in June 2013. The Monash community won the award for recycling the largest volume of mobile phones nationwide.

Grants And Funding

Council relies on grants and funding from other levels of Government and external agencies and organisations to assist with projects. Here are some of the major grants and funding we received in 2012/2013. See full details about grants and funding in Note 5 (page 101) of the Financials section.

- \$7.757 million from the Department of Health to provide Home and Community Care services to assist older and frail residents to remain living in their homes
- \$4.75 million from the Federal Government to create the Eastern Innovation Business Centre
- \$1.255 million from the Department of Education & Early Childhood Development for maternal & child health services, the School Focused Youth Service program, kindergarten program (Brine Street Child Care Centre & Kindergarten) and the Kindergarten Inclusion Support program
- \$1 million funding from the State Government's VicHealth department for a program to prevent violence against women
- \$1.045 million funding from Local Government Victoria to assist in the operations of the Monash Public Library Service, as part of a three year funding agreement
- \$507,875 from the Department of Education, Employment & Workplace Relations for family day care and inclusion support services for child care services
- \$209,769 from the Department of Human Services for youth services, family support services and the MetroAccess program
- \$155,980 from the State Government through the Department of Health. The money was used for staff education, to establish a new partnership group, and for computer hardware for care workers in the field
- \$130,000 grant from the State Government's Department of Justice towards the 'Creating Clayton Laneways' project to help improve safety in the area
- \$91,585 from the Department of Health to employ an Occupational Therapist for Home and Community Care, as part of a pilot program to support independent ageing in our community
- \$75,000 from Arts Victoria: Community Development Fund for Monash Gallery of Art operations
- \$24,580 from the Department of Justice for graffiti removal and education on graffiti in the Oakleigh Shopping Precinct
- \$10,000 from Keep Australia Beautiful Victoria to provide additional recycling bins at five Monash sports grounds and to educate users on the importance of recycling.



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Metropolitan Fire Brigade Awareness Awards:

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Monash Community Care was a finalist in the Community Aged and Disability section of the awards.